



The Commonwealth of Massachusetts
Executive Office of Health and Human
Services

Department of Public Health
Bureau of Climate and Environmental Health
Community Sanitation Program
67 Forest Street, Suite # 100
Marlborough, MA 01752

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November 14, 2023

Nelson Alves, Superintendent
MCI Norfolk
2 Clark Street
Norfolk, MA 02056

(electronic copy)

Re: Facility Inspection — MCI Norfolk

Dear Superintendent Alves:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of MCI Norfolk on October 19, 20, 24, 25, and 26, 2023 accompanied by Sergeant Michael Berksza, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 375 repeat violations:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

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Sara Wolanski
Wolanski
Environmental Health Inspector, CSP, BCEH

cc: Robert Goldstein, MD, PhD, Commissioner, DPH (electronic copy)
Nalina Narain, Director, BCEH (electronic copy)
Steven Hughes, Director, CSP, BCEH (electronic copy)
Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Terrence Reidy, Secretary, EOPSS (electronic copy)
Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)
Sergeant Michael Berksza, EHSO (electronic copy)
Betsy Fijol, Executive Assistant, Norfolk Board of Health (electronic copy)
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate

Traulsen Refrigerator
FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair; refrigerator gaskets dirty

Beverage Air Refrigerator

No Violations Noted

Storage # B-07

No Violations Noted

Staff Bathroom # B-01

No Violations Noted

Inmate Bathroom # B-08

No Violations Noted

Storage # B-09

No Violations Noted

Supplies # B-10

No Violations Noted

Slop Sink # B-11

No Violations Noted

Beverage Room # B-12

No Violation Noted

Spice Room

No Violations Noted

Dining Room

No Violations Noted

Kitchen

No Violations Noted

MAIN KITCHEN

FC 6-501.11*

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:
Facility not in good repair, floor tiles damaged throughout

Inmate Bathroom
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, hot water control loose at handwash sink # 2

FC 6-501.11

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:
Facility not in good repair, pipe insulation damaged

Chemical Closet

No Violations Noted

Fish Oven Area
FC 6-501.12(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:
Facility not cleaned as often as necessary, rodent droppings observed around oven and along baseboards

Director's Office

No Violations Noted

Thy Storage
FC 4-602.13

Cleaning of Equipment and Utensils, Frequency: Nonfood contact surfaces of equipment not cleaned at a frequency necessary to preclude accumulation of soil residues, inside flour bin dirty

Spice Room

No Violations Noted

Traulsen Freezer

No Violations Noted

Diet Area
FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets dirty on Metro Warmer

Dish Room
FC 6-501.11*

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, floor surface damaged

FC 6-202.15(A)(2)*

Design, Construction, and Installation; Functionality: Windows not weathertight and structurally sound, windows cracked

FC 4-501.114(C)(2)

Maintenance and Operation; Equipment: **Quaternary ammonium compound (QAC) solution lower than the manufacturers recommended concentration**

FC 6-501.15

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: **Handwashing sink used for storage of tray covers**

FC 5-205.11(B)

Plumbing System; Operations and Maintenance: **Handwashing sink used for an unapproved purpose'**

FC 5-205.11(A)
105 CMR 451.331
FC 5-205.15(B)

Plumbing System; Operations and Maintenance: **Handwashing sink not accessible'**
Radiators and Heating Pipes: Pipe insulation damaged above tray area

FC 5-205.15(B)

Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, rinse sink leaking

Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, Warewashing machine leaking soap from bottom

Break Area

No Violations Noted

Warming Units

No Violations Noted

Kettle Area
FC 6-501.11

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, floor surface damaged

FC 5-205.15(B)

Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, pipe valves leaking over kettles

105 CMR 451.331

Radiators and Heating Pipes: Pipe insulation damaged

Convection Ovens
105 CMR 451.340

Illumination: Insufficient lighting, light out above right side warmers

Handwash Sink
FC 5-202.12(A)

Plumbing System; Design, Construction and Installation: Handwashing sinks water temperature recorded at 133°F

Baking Area
105 CMR 451.331
FC 4-601.11(B)

Radiators and Heating Pipes: Pipe insulation damaged
Cleaning of Equipment and Utensils, Objective: Food contact surface of cooking equipment not free of encrusted grease deposits or other soil, griddle dirty
Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, pipe leaking against wall
Hygienic Practices Food Contamination Prevention: Clothing stored in inappropriate area

FC 5-205.15(B)
FC 2-401.11

Staff Office
FC 6-501.111

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Premises not maintained free of rodents, rodent droppings observed along countertop

FC 6-501.112

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Dead or trapped pests not removed from controlled devices

Storage Room (in Staff Office)

No Violations Noted

Staff Bathroom

No Violations Noted

Tool Closet

No Violations Noted

Prep Area
FC 6-501.12(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, ceiling pipes dirty, possible mold/mildew

Ice Machine
FC 4-602.11(E)(4)(b)

Cleaning of Equipment and Utensils, Frequency: Accumulation of soil/mold observed on interior surfaces of ice machine

Produce Cooler #
FC 6-501.11*

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, floor surface damaged

FC 6-501.11

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, baseboards damaged

FC 6-501.11

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, cooler curtains dirty, possible mold/mildew

Cart Box # 2
FC 6-501.11

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, cooler curtains dirty, possible mold/mildew

Mop Closet

No Violations Noted

Supply
FC 6-202.15(A)(3)*

Design, Construction, and Installation; Functionality: Exterior door not tight-fitting near entrance to kitchen

1S^t Floor

Butcher Shop
105 CMR 451.331

Radiators and Heating Pipes: Pipe insulation damaged

Freezer (inside Butcher Shop)

FC 6-501.11* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:
Facility not in good repair, wall paint damaged

FC 6-501.11* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:
Facility not in good repair, ceiling surface damaged

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:
Facility not in good repair, threshold damaged

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:
Facility not in good repair, wall damaged in entrance trap

Office

FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:
Facility not cleaned as often as necessary, rodent droppings observed along wall

Loading Dock

FC 6-202.15(A)(3)* Design, Construction, and Installation; Functionality: Exterior door not
tight-fitting

Inmate Bathroom

FC 6-501.16 Maintenance and Operation: Premises, Structure, Attachments, and Fixtures - Methods;
Wet mop stored in bucket

Back Hallway

FC 6-501.11* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:
Facility not in good repair, pipe insulation damaged in hallway

Egg Room (Cooler # 2)

FC 6-501.11* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:
Facility not in good repair, wall paint damaged

FC 6-501.12(A)* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:
Facility not cleaned as often as necessary, ceiling dirty

Milk Cooler #1

FC 6-501.12(A)* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:
Facility not cleaned as often as necessary, ceiling dirty

FC 6-501.11* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:
Facility not in good repair, wall paint damaged

FC 6-501.11* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:
Facility not in good repair, ceiling surface damaged

Freezer # 1

No Violations Noted

Freezer # 2

FC 6-501.11* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:
Facility not in good repair, door threshold damaged

Back Storage

FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:
Facility not cleaned as often as necessary, rodent droppings observed on floor

Freezers (in Back Storage)

No Violations Noted

Thy Storage (in Back Storage)

No Violations Noted

Compressor Room

No Violations Noted

2nd Floor

Office

No Violations Noted

Chemical Room (behind Office)

No Violations Noted

East Side Storage

No Violations Noted

Bathroom

No Violations Noted

West Side

No Violations Noted

3rd Floor

Bathroom

105 CMR 451.123*

Maintenance: Ceiling water damaged

East Side

105 CMR 451.353*

105 CMR 451.353*

Interior Maintenance: Ceiling paint damaged

Interior Maintenance: Ceiling water damaged

West Side

105 CMR 451.350*

105 CMR 451.353

Structural Maintenance: Exterior doors not rodent and weathertight

Interior Maintenance: Rodent droppings observed by door

SOUTH YARD

Supervisor's Office

No Violations Noted

Nursing Office

Unable to Inspect — Locked

Common Area

No Violations Noted

Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, urinals # 1 and 2 out-of-order

Storage Area (previously Dorm A)

Unable to Inspect — Locked

Provider Offices

No Violations Noted

Phlebotomy Lab

Unable to Inspect — Locked

Dining Hall

105 CMR 451.353*

Interior Maintenance: Ceiling paint damaged

O.I.C. BUILDING

2nd Floor

Educational Office # 201

No Violations Noted

Classrooms

105 CMR 451.353

Interior Maintenance: Window shade damaged in room # 213

Janitor's Closet # 211

No Violations Noted

Janitor's Closet # 209

Unable to Inspect — Locked

Teacher's Room # 204A

No Violations Noted

Male Bathroom (in Teacher's Room)

No Violations Noted

Female Bathroom (in Teacher's Room)

No Violations Noted

Floor

Break Room #101D

No Violations Noted

Staff Bathroom (inside Break Area, Room # 101D)

No Violations Noted

Director of Treatment Office

105 CMR 451.353

Interior Maintenance: Window shade damaged

Captel Office # 109

No Violations Noted

Law Library

105 CMR 451.353*

105 CMR 451.353*

Interior Maintenance: Ceiling tiles water stained

Interior Maintenance: Ceiling paint damaged

Library

No Violations Noted

Supply Closet (in Library)

Unable to Inspect — Locked